

Topics

Starting New Service “Chukyo Direct”

From November 2000, the Bank has started a new service, “Chukyo Direct”, which is composed of a former telephone banking service, Internet banking service and mobile banking service. “Chukyo Direct” enables customers to apply to telephone banking service, Internet banking service and mobile banking service simultaneously. This improves the customer’s convenience remarkably. According to increased functionality made by the composition of services, most of bank transactions are now possible with “Chukyo Direct”.

Mutual opening of ATM machines with The Daisan Bank, Ltd.

To improve the convenience of customers, the Bank has begun mutual openings of ATM machines with The Daisan Bank, Ltd. as of January 4, 2001. Therefore, customers with our cash card can access 626 ATM’s and CD machines free of charge set in 393 places, in Aichi, Gifu, Mie, Nara, Osaka, Wakayama and Shizuoka prefectures.

Cooperation with Aeon Credit Service, Inc.

From April 2, 2001, in connection with Aeon Credit Service Co., Ltd., the Bank has introduced cash withdrawal service with its cooperation. Customers with our cash card can now withdraw cash from the CD machines of Aeon Credit Service Co., Ltd., which are set in 1200 places in JUSCO Co., Ltd., MINI STOP Co., Ltd. etc., nationwide (278 places in Aichi, Mie and Nara prefectures).

Starting New Service “Chukyo Accumulative Investment Fund”

From April 2, 2001, the Bank has introduced a new service, “Chukyo Accumulative Investment Fund” (“Toshin-juku”). “Chukyo Accumulative Investment Fund” enables customers to purchase investment funds “every month”, “by small amount”, “accumulatively”. “Chukyo Accumulative Investment Fund” has made purchasing investment funds easier for customers with little experience in investment fund purchasing and is suitable for customers who are planning to accumulate a fortune in the medium term or long term.

Starting New Card Loan Service “Raku-raku Pocket”

From November 1, 2000, the Bank has introduced a new card loan service in connection with Sanyo Shinpan Finance Co., Ltd. Unlike the former card alternative “Raku-raku Pocket” allows every individual over the age of 20 to apply for a loan by telephone, FAX, mail or Internet. “Raku-raku Pocket” is a loan methodology which emphasized customer convenience.